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# Partners In Care

**Providing patient-centered care that honors the dignity and needs of those we serve, enriching the lives of our patients, families, team and community.**

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## Hospice Services

Hospice care is an important choice in the last months of life. We provide exceptional end-of-life care for terminally-ill patients and their families. Our team of specialists work together to meet the physical, psychological, social, and spiritual needs of the entire family while remaining sensitive to the values and beliefs of each individual. With Partners In Care hospice services you'll receive:

- Assurance that the patient's end-of-life wishes are explored and honored.
- Compassionate help with reviewing priorities and values important to each patient and their family.
- Coordination with the patient's physician and other care providers.
- Regularly scheduled visits for pain and symptom management.
- 24/7 on-call nursing.
- Effective guidance and education for patients and family caregivers.
- A specialized hospice team including a doctor, registered nurse, home care nursing assistant, physical/speech/occupational therapists, medical social worker, chaplain, and the option of a trained volunteer.
- Access to Hospice House for more intensive symptom management or respite care.

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## Home Health Care

Our home health care specialists are committed to providing a high level of comprehensive care within the comfort of your home or care facility. With compassion, respect, and over 40 years of experience, we work closely with your physician and other care providers to help you in your recovery. Our home health services include:

- Multi-disciplinary team approach including experienced RNs to assess and manage post-acute care and chronic illness needs.
- Comprehensive management for wound, ostomy, and continence care.
- Physical, occupational, and speech therapy plus assistance in connecting with diverse community resources.
- Home care nursing assistants to help with bathing, personal hygiene, feeding, mobility, range-of-motion exercises, changing linens, bowel care, and more.
- Telehealth capability available when in-person visits are not possible.

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## Hospice House

When short-term intensive support is needed, Hospice House provides quality clinical care, pain control, symptom management, and psychosocial and spiritual support in a homelike setting. Spacious, private suites allow patients to spend time with their loved ones while our staff and volunteers handle every detail. Hospice House is the only such in-patient facility for hospice patients in Central Oregon.

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## Grief Support

There is a long history in hospice of dealing with not only the physical condition before you, but also with how it manifests itself socially, emotionally, spiritually, and in every other way.

At Partners In Care, we understand that grief is a natural, universal response to the death of a loved one. Our professional grief counselors are uniquely qualified to offer a variety of services that help meet the needs of both adults and children as they move forward. You'll find complete descriptions of the grief support opportunities on our website; classes, drop-in ongoing support groups, individual and family counseling, social gatherings, children's programs, and 8- or 10-week series of group sessions with a specific focus. Both in-person and virtual sessions are offered at no cost.

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## Transitions

Transitions is a no-cost, non-clinical case management service for the community. We connect clients and families to the right resources. This program is for people with a fragile medical condition who need:

- Help finding programs, services, or resources in their community.
- Information to help make decisions or for advance care planning.
- Help navigating the health care system.
- A regular check-in by a volunteer or staff member to assist with other needs.

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## Palliative Care

Palliative care is specialized medical care that helps people with a serious illness live better. Our palliative care specialists improve quality of life, alleviate suffering and support patients and their families, and help ensure patients get the best care possible. Anyone diagnosed with a serious illness will benefit from a palliative care consultation; palliative care should be provided along with other treatments. Our specialists work closely with your other care providers and will:

- Recommend treatment for physical symptoms such as pain, fatigue, and shortness of breath.
- Provide clarification, education, and insight about your illness and treatment options so you can make informed choices about what you want.
- Address emotional and spiritual concerns with you and your family.
- Facilitate discussion around your goals for health care.



### Partners In Care

**Serving a 10,000 square-mile region from  
Warm Springs, Madras, and Prineville  
in the north to La Pine, Christmas Valley,  
and Chemult in the south.**

2075 NE Wyatt Court in Bend  
51530 Huntington Road #1 in La Pine  
141 NW 6<sup>th</sup> Street in Redmond  
**(541) 382-5882 | [PartnersBend.org](http://PartnersBend.org)**

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**Partners In Care** does not discriminate on the basis of race, religion, color, national origin, ancestry, age, disability, physical or mental handicap, gender or gender identity, sexual orientation, marital status, or medical condition.

**Partners In Care** cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.